

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

George, et al.

Serial No.: 10/728,755

Group Art Unit: 2142

Filing Date: December 8, 2008

Examiner: John MacIlwinen

For: **METHOD AND STRUCTURE TO ANALYZE WEB CLIENT
DIALOGS**

Honorable Commissioner of Patents
Alexandria, Virginia 22313-1450

AMENDMENT UNDER 37 C.F.R. §1.111

Sir:

In response to the Office Action dated September 15, 2008, please amend the
above-identified application as follows: